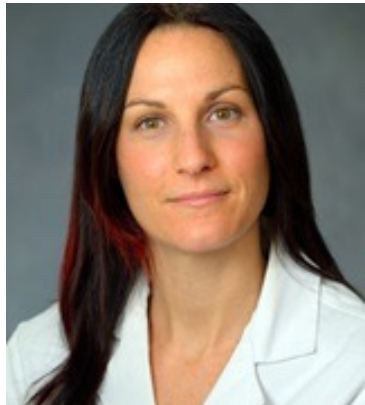


NIA IMPACT
COLLABORATORY
TRANSFORMING DEMENTIA CARE

Electronic Nudges and Pragmatic Trials to Improve Hospital Palliative Care Delivery



Katherine (Kate) Courtright, MD, MSHP

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Housekeeping

- All participants will be muted
- Enter **all questions** in the Zoom **Q&A/chat box** and send to Everyone
- Moderator will review questions from chat box and ask them at the end
- Want to continue the discussion? Associated podcast released about 2 weeks after Grand Rounds
- Visit impactcollaboratory.org
- Follow us on Twitter & LinkedIn:

 @IMPACTcollab1 <https://www.linkedin.com/company/65346172>

Learning Objectives

Upon completion of this presentation, you should be able to:

- Describe choice architecture and tradeoffs with different types of behavioral nudges
- Consider ways to leverage technology within a learning health system to improve palliative care delivery
- Anticipate implementation challenges and opportunities for nudges to improve inpatient palliative care delivery

Palliative care is a complex medical intervention that improves patient, family, clinical, and system outcomes in serious illness

70 RCTs of Palliative Care Interventions



Symptom burden
Intensive care near end-of-life
Acute care utilization
↓
Acute and home care costs



↑
Quality of life
Satisfaction with care
Hospice use
Communication quality



Patient-family unit
Any age, disease stage, or diagnosis



Symptom management, psychosocial & spiritual distress, coping
Communication & care planning, end-of-life care



At diagnosis, or as needs arise
Disease progression or sentinel event

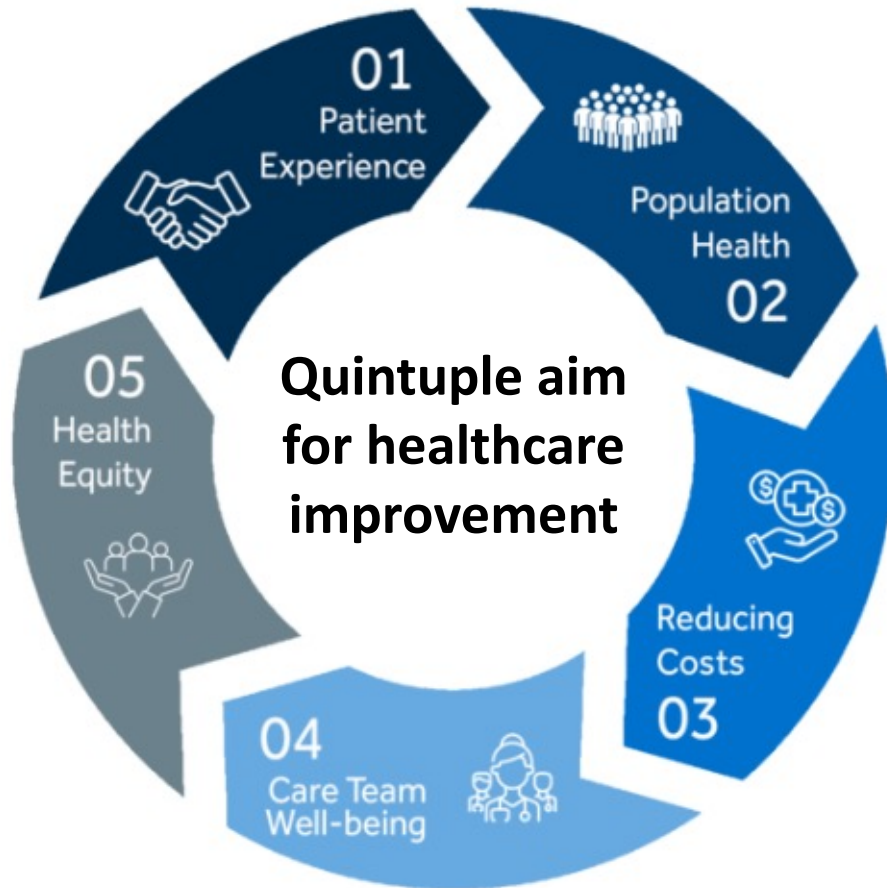


Hospital, nursing facility
Community (home, clinic, virtual)

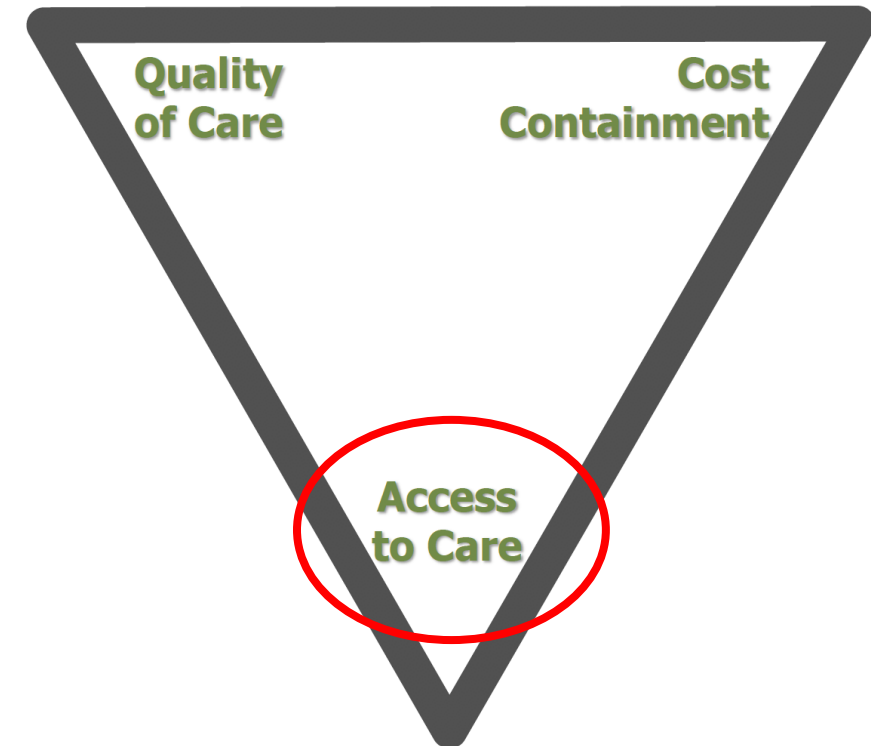


Inter-disciplinary, board-certified palliative care clinicians (“specialist”)
Clinicians of all training and discipline backgrounds (“generalist” or “primary”)

Achieving sustainable, high-value palliative care delivery

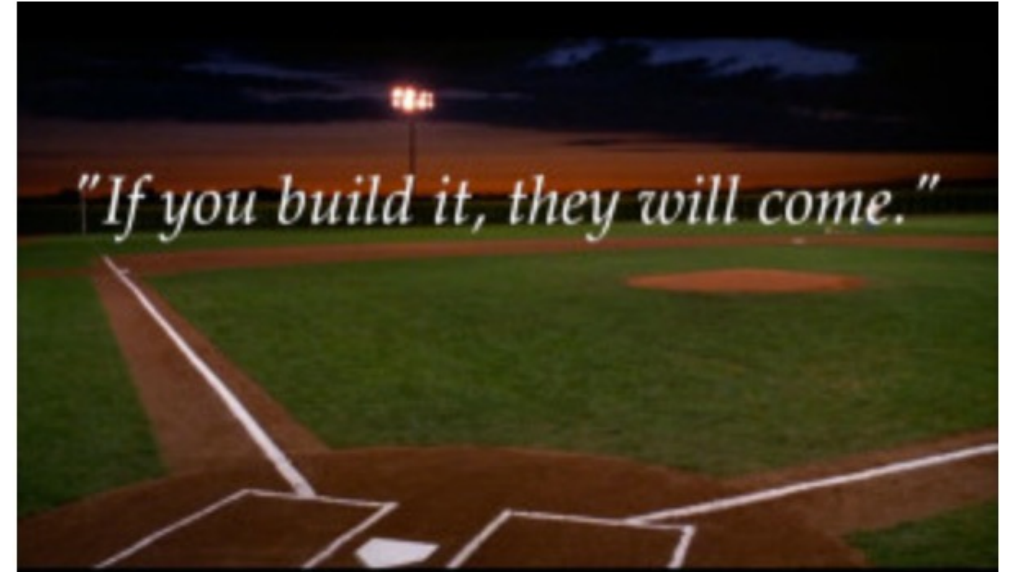
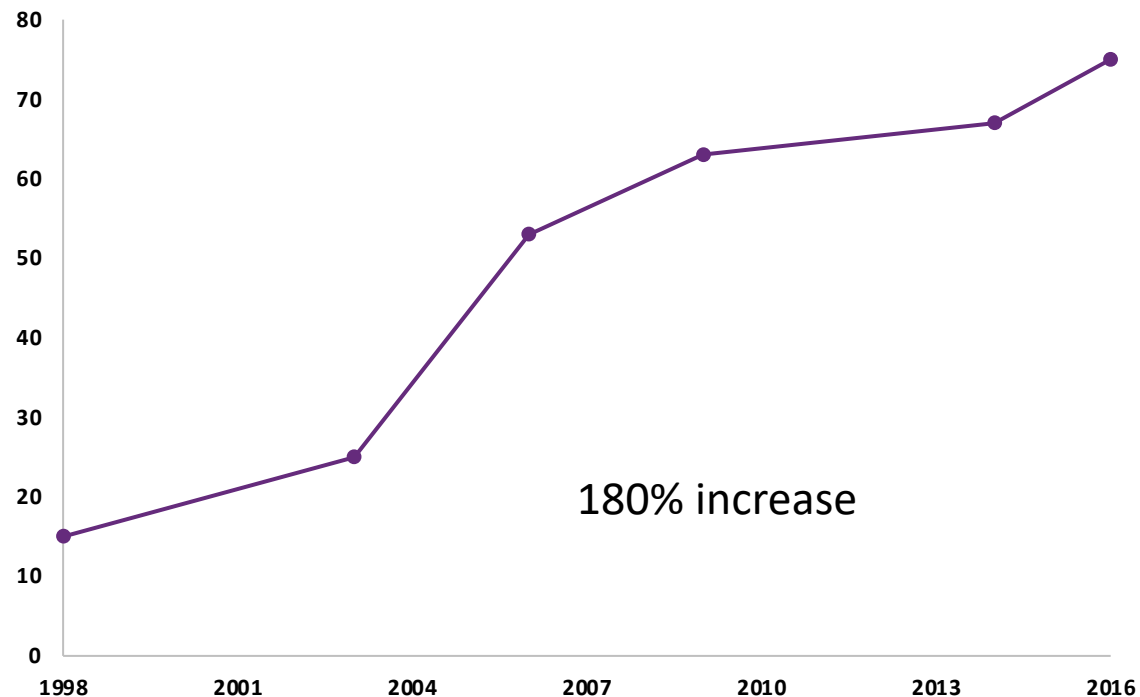


The Iron Triangle



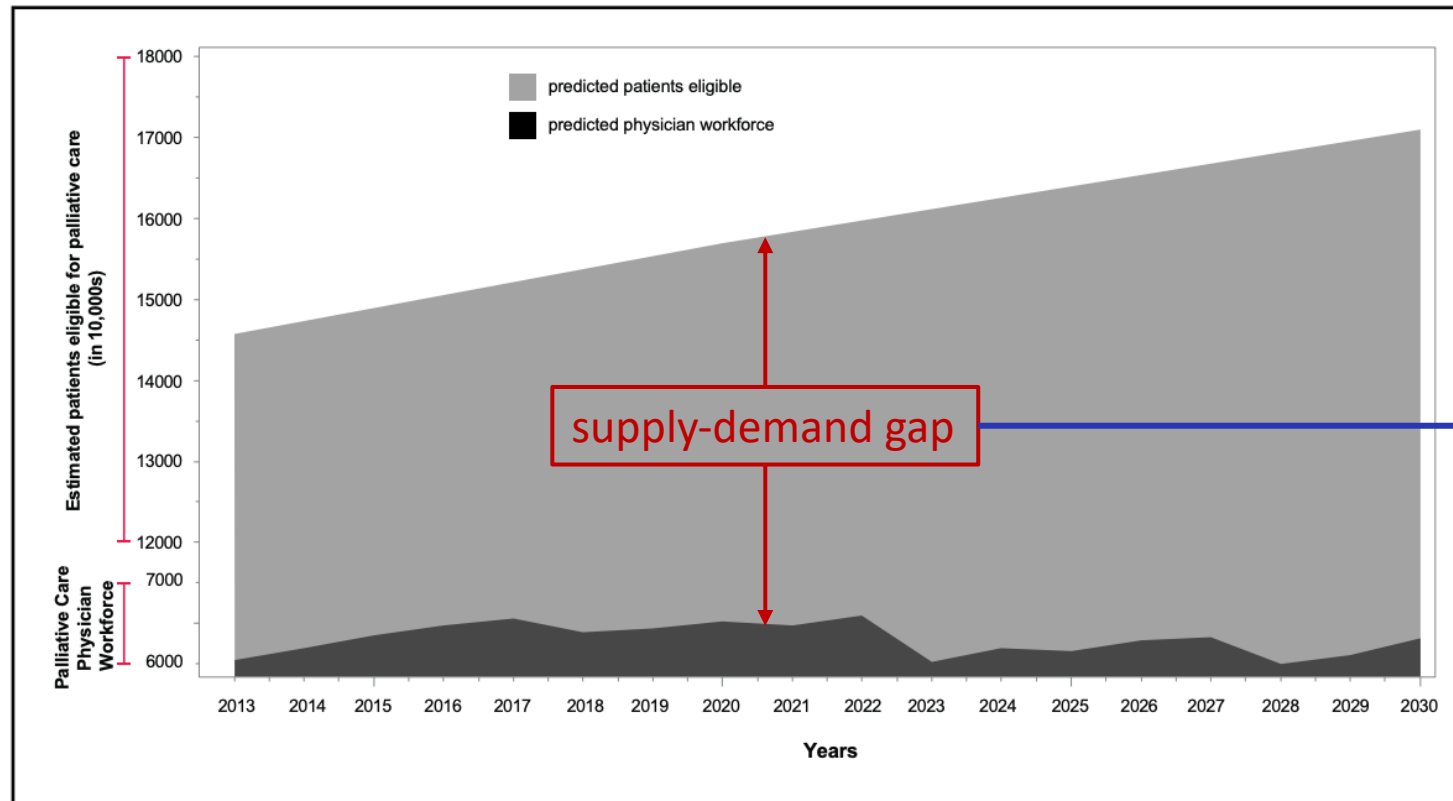
Rapid dissemination of inpatient palliative care programs

% U.S. hospitals (>50 beds) with
Palliative care program



**78% increase in number of annual
hospital admissions seen by a palliative
care team between 2009 and 2014**

Future of the Palliative Care Workforce: Preview to an Impending Crisis

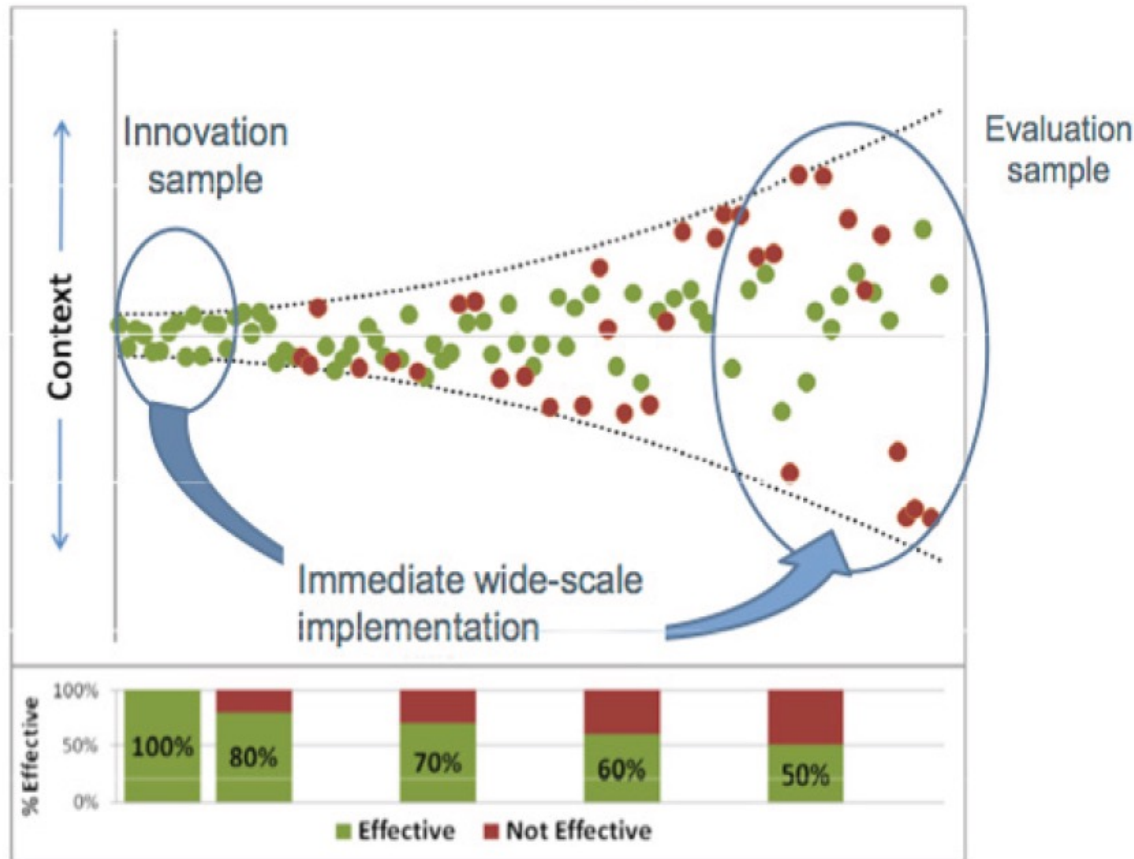


System-level solutions
(1) Train up generalists
(2) Target specialists

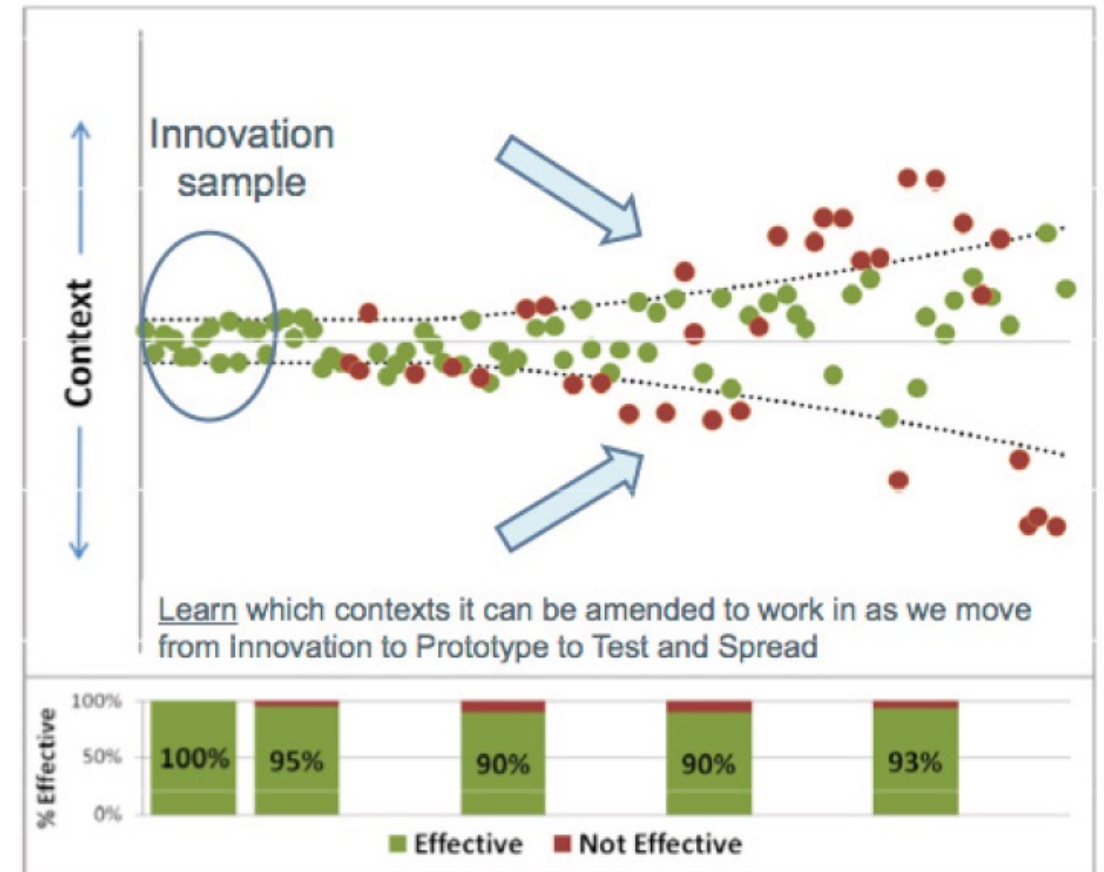
Figure Projected changes in palliative care physician workforce and seriously ill patients eligible for services.

Rethinking traditional models of knowledge translation

“Unlearning” health system



Learning health system

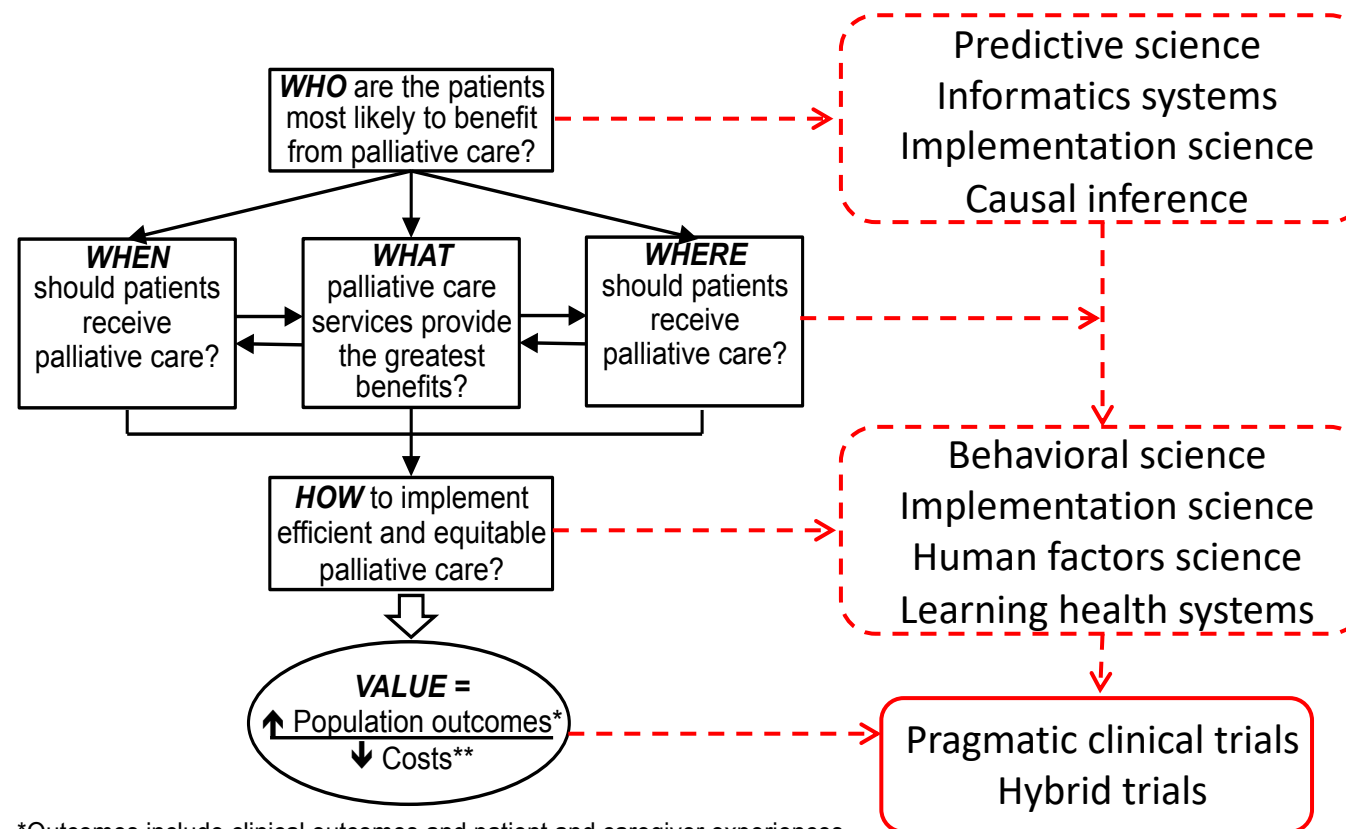


A Research Agenda for High-Value Palliative Care

Katherine R. Courtright, MD, MS; J. Brian Cassel, PhD; and Scott D. Halpern, MD, PhD

The next era of palliative care must embrace a broader focus on systems of care, measurement and accountability for palliative services, and national policy changes that promote universal provision of high-quality advanced illness care.

Schenker Y and Arnold R. JAMA 2015.

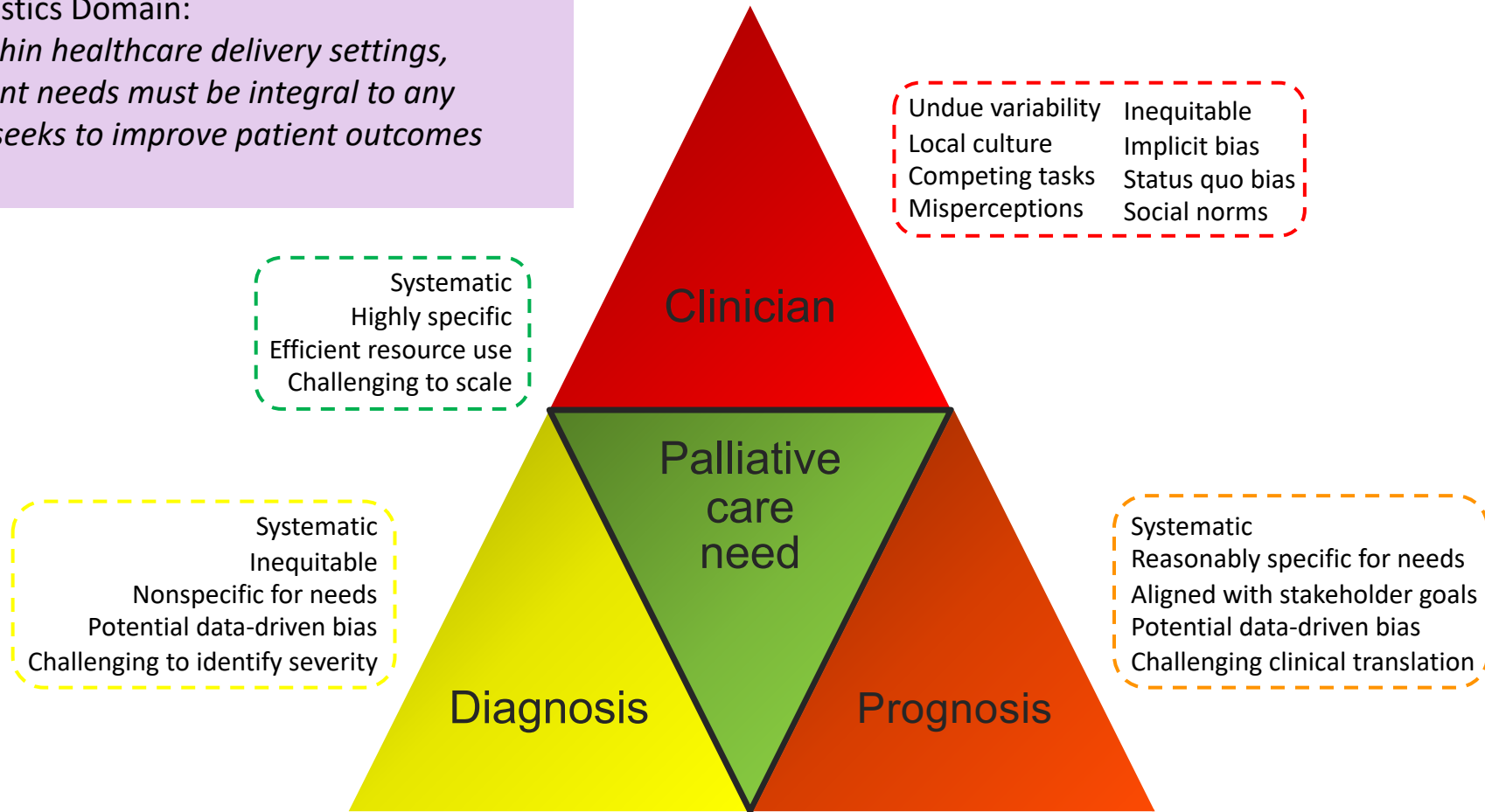


*Outcomes include clinical outcomes and patient and caregiver experiences

**Costs include direct, indirect, and opportunity costs

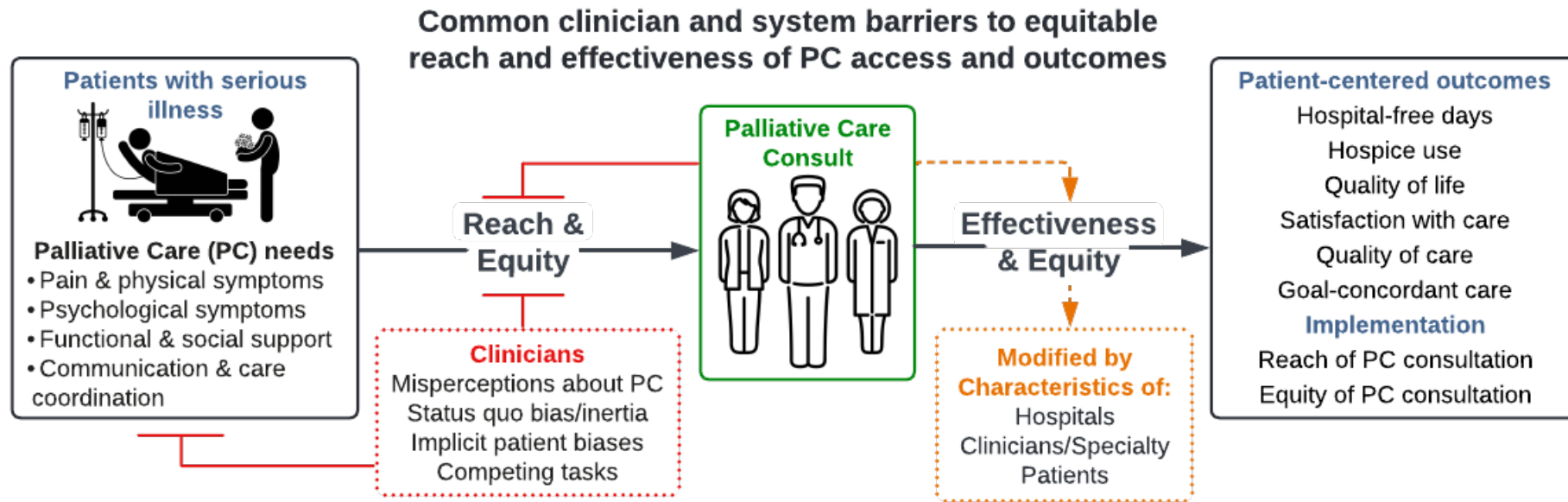
Identifying who is most likely to benefit from palliative care

Consolidated Framework for Implementation Research (CFIR)
Individuals/Characteristics Domain:
Need Subdomain: Within healthcare delivery settings, consideration of patient needs must be integral to any implementation that seeks to improve patient outcomes (IOM, 2001)



How to overcome common barriers to patient-centered, effective and equitable palliative care delivery

Consolidated Framework for Implementation Research (CFIR)
Inner and Outer Settings: where the innovation is being implemented; defined at multiple, inter-related levels



Nudging clinicians to improve palliative care delivery

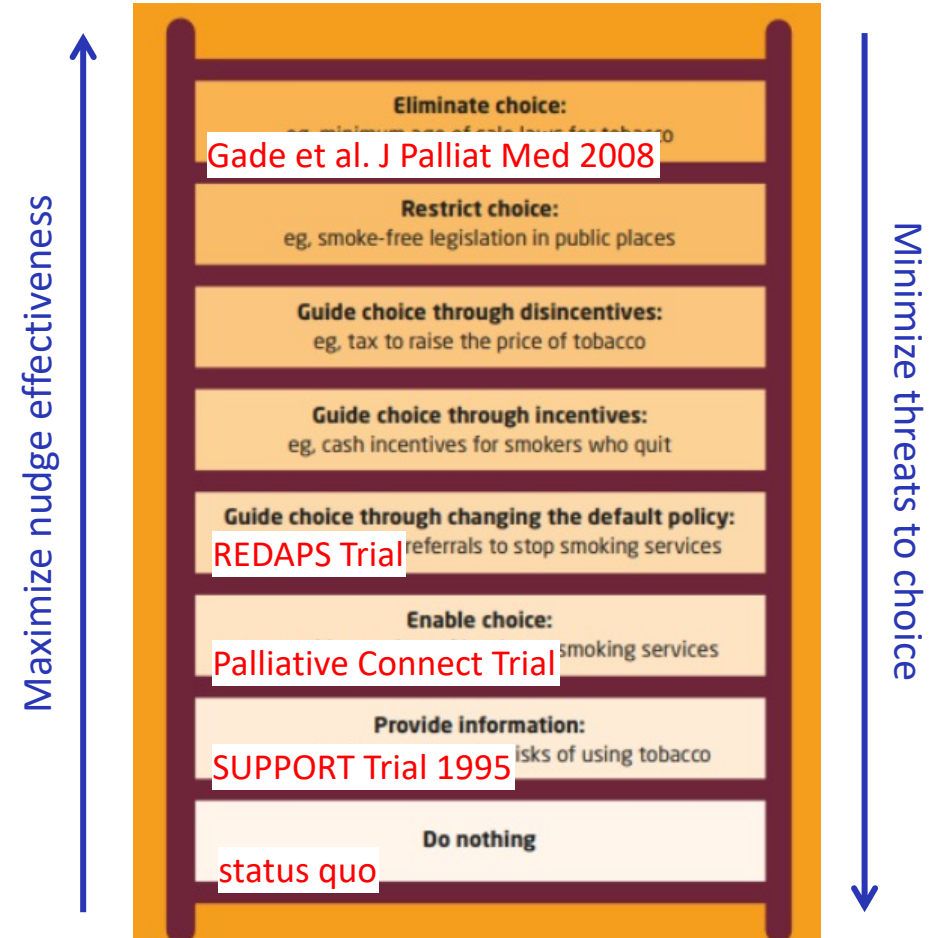
Nudge: Decision-affecting feature of the choice environment that neither restricts the options nor materially alters the incentives

Inevitably, some choices will be presented first or as the default, meaning that the ethical task for the conscientious clinician is not to avoid *influencing* choice, but to avoid *restricting* choice.²¹

Swindell JS et al. *Chest*. 2011

Ethically acceptable strategies for “nudging” patients’ choices must be based on the best-interest standard and must complement, rather than replace, shared decision-making.

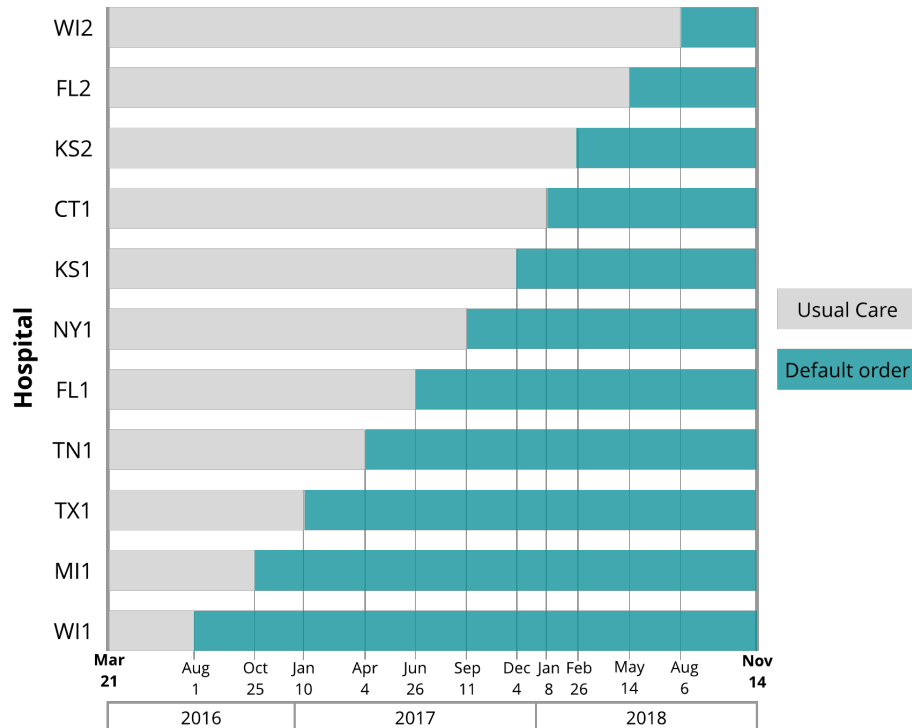
Gorin M et al. *Hastings Ctr Report*. 2017



Randomized Evaluation of Default Access to Palliative Services (REDAPS) Trial

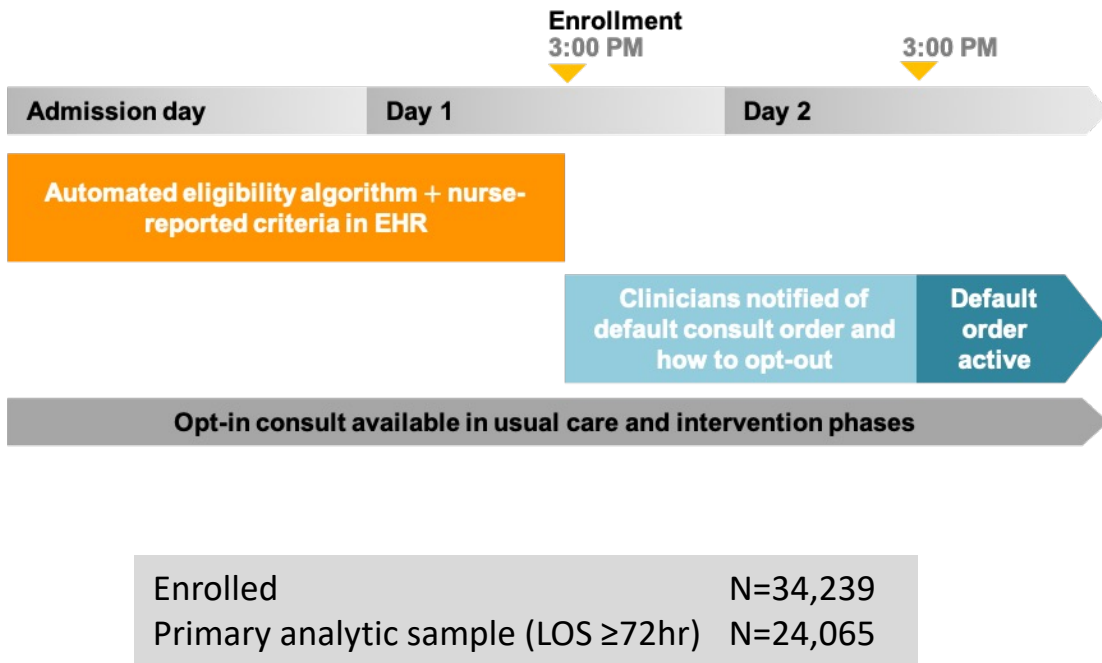
UH3AG050311 NCT02505035

Stepped-wedge trial comparing opt-in (usual care) to opt-out (default consult order) approach for palliative care consultation among older inpatients with advanced, noncancer serious illness



Key Attributes	REDAPS Trial
Goal	Inform inpatient specialty PC delivery decisions
Design	Inform benefits & costs of opt-out consult real-world conditions
Question	Effectiveness—does inpatient PC consultation work in practice?
Setting	11 diverse hospitals (single health system)
Randomization	Cluster (hospital)
Participants	Advanced COPD, dementia, or ESRD; age ≥65
Intervention	Opt-out consult; occurred as in normal practice
Comparator	Real-world usual care (clinician opt-in)
Outcomes	Hospital LOS, hospice use, ICU admission, DNR change
Data Collection	Routine in EHR at point of care
Stakeholder engagement	Input from varied stakeholders at all stages

Embedded enrollment and intervention

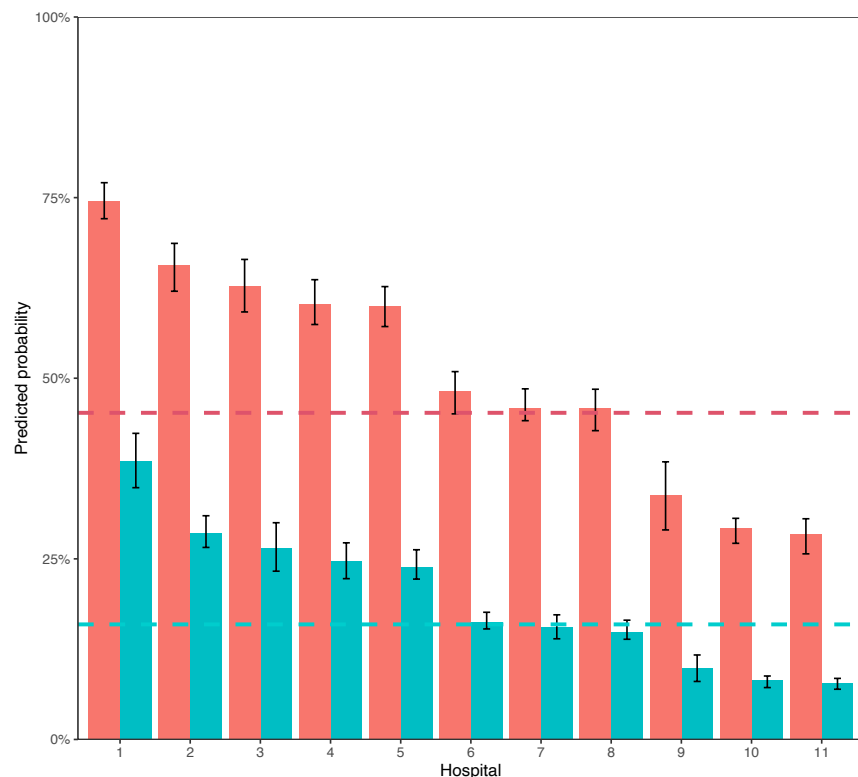


The image shows two overlapping screenshots from a Cerner EHR system. The top screenshot is titled "Discern: Open Chart - Ztest, Nihpcne (1 of 3)" and displays a red banner that reads "Documentation Required". The bottom screenshot is titled "Discern: Open Chart - zzztest, nihpc12 (1 of 2)" and displays a "Palliative Care Consult Alert". The alert text states: "An order for a Palliative Care Consult was entered for this patient MRN 1212122212 based on the following criteria: CHRONIC OBSTRUCTIVE PULMONARY DISEASE and patient is on home oxygen." Below the alert, there is a section for "Cancel/Discontinue Reason:" with radio button options: "There are no palliative care needs at this time", "The primary team is already meeting all of the patient's Palliative Care needs", "Patient defers", "Family / caregiver defers", and "Other" (which is selected). There is also a section for "Other Reason:" with a text input field. The bottom right corner of the alert window shows "In Progress".

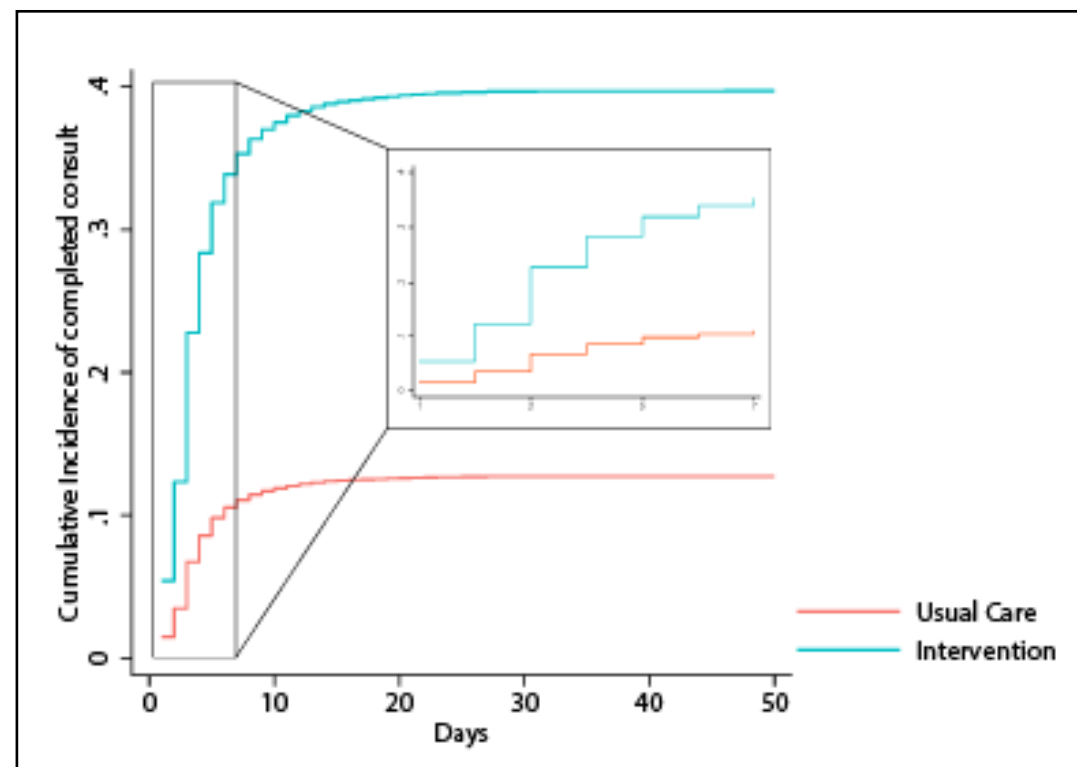
Default strategy is an effective nudge to improve frequency and timing of inpatient palliative care

Consults completed

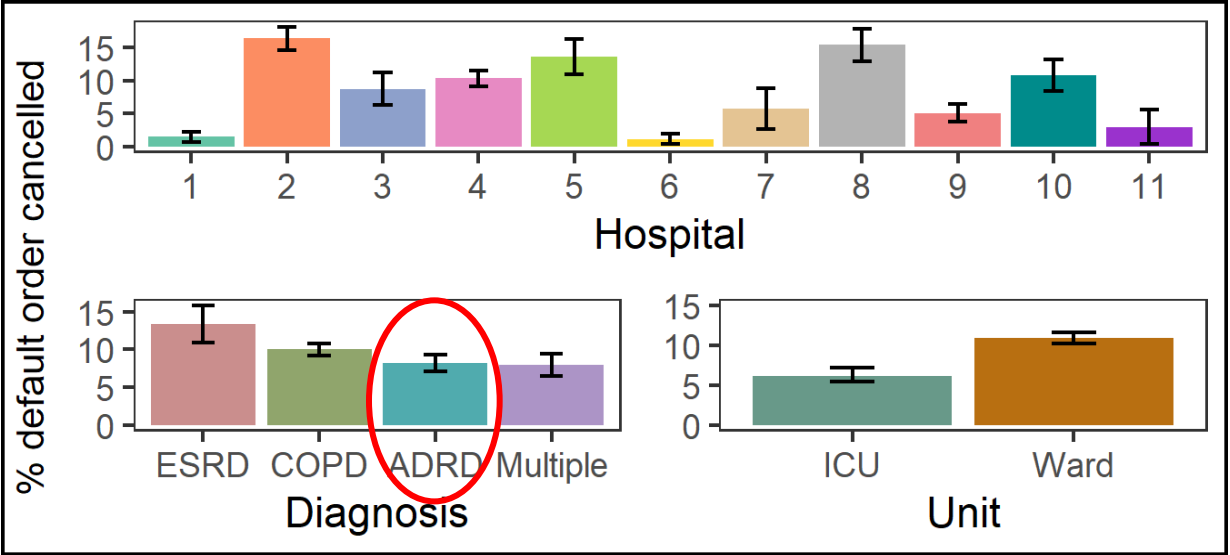
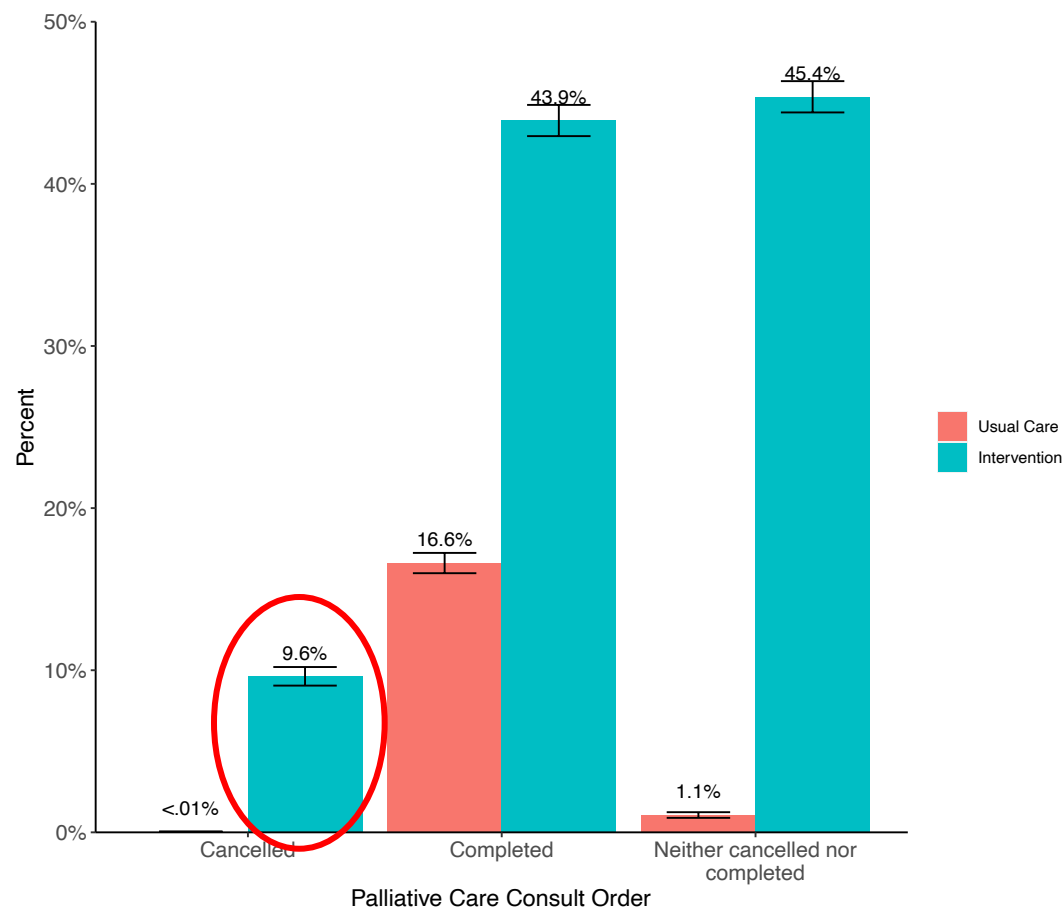
44% default strategy vs 16.6% usual care



Mean time-to-consult ↓ 1.2 days with default order



Default strategy was highly acceptable to clinicians and patients: Intervention delivery adherence challenges

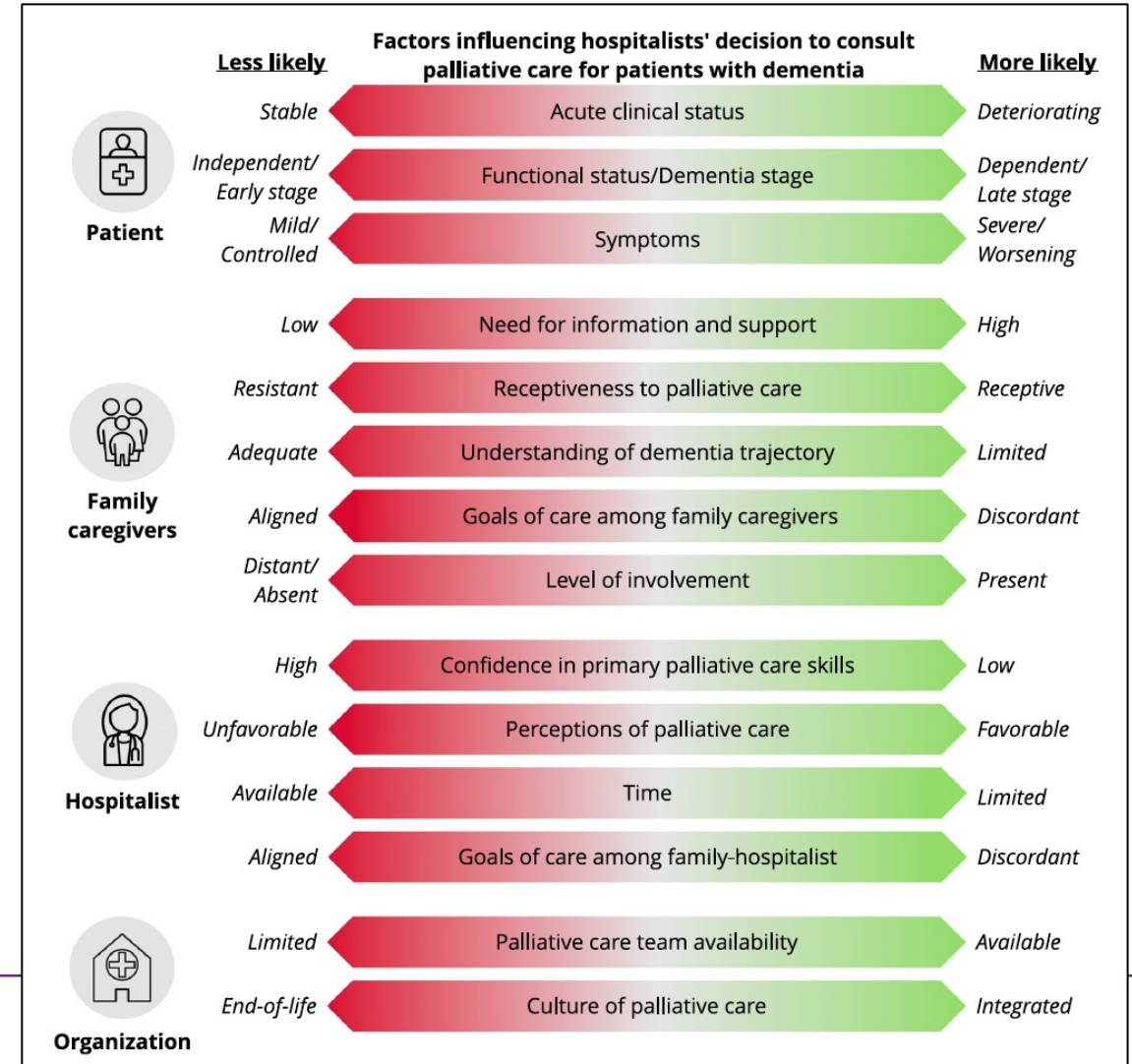


Hospitalists' perspectives on palliative care consultation for patients with advanced ADRD

Consolidated Framework for Implementation Research (CFIR)
Individuals Domain:

Roles Subdomain: Applicable to the implementation and their location within the inner and outer settings.

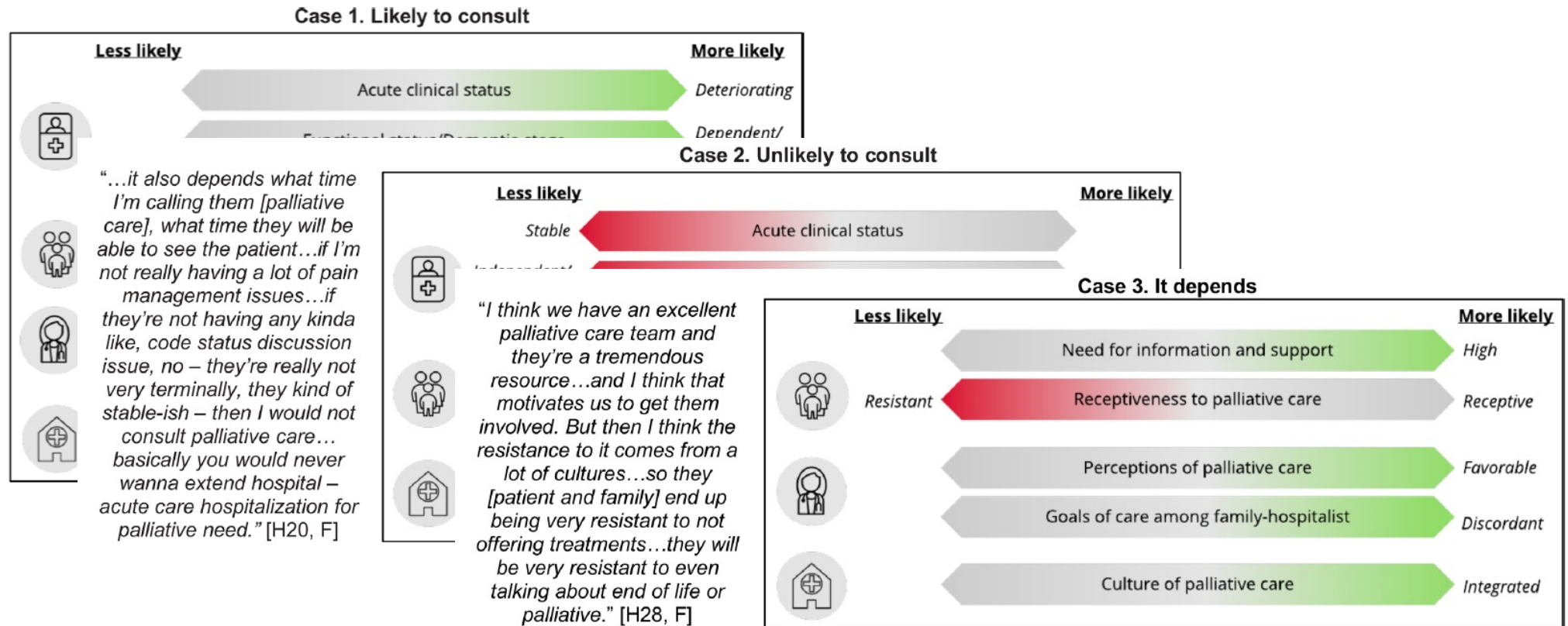
- Embedded qualitative study within the REDAPS trial to understand implementation context
- Semi-structured interviews with **29 hospitalists at 7 REDAPS trial hospitals** regarding their perspectives on and decision-making for palliative care consultation for hospitalized patients with advanced ADRD.



“I Don’t Have Time to Sit and Talk with Them”: Hospitalists’ Perspectives on Palliative Care Consultation for Patients with Dementia

Katherine R. Courtright, MD, MS,^{*†§‡} Trishya L. Srinivasan, BA,^{*†} Vanessa L. Madden, BS,^{*} Jason Karlawish, MD,^{†§||**} Stephanie Szymanski, BA,^{*} Sarah H. Hill, PhD,^{††} Scott D. Halpern, MD, PhD,^{*†§||} and Mary Ersek, PhD, RN^{§||‡§§||}

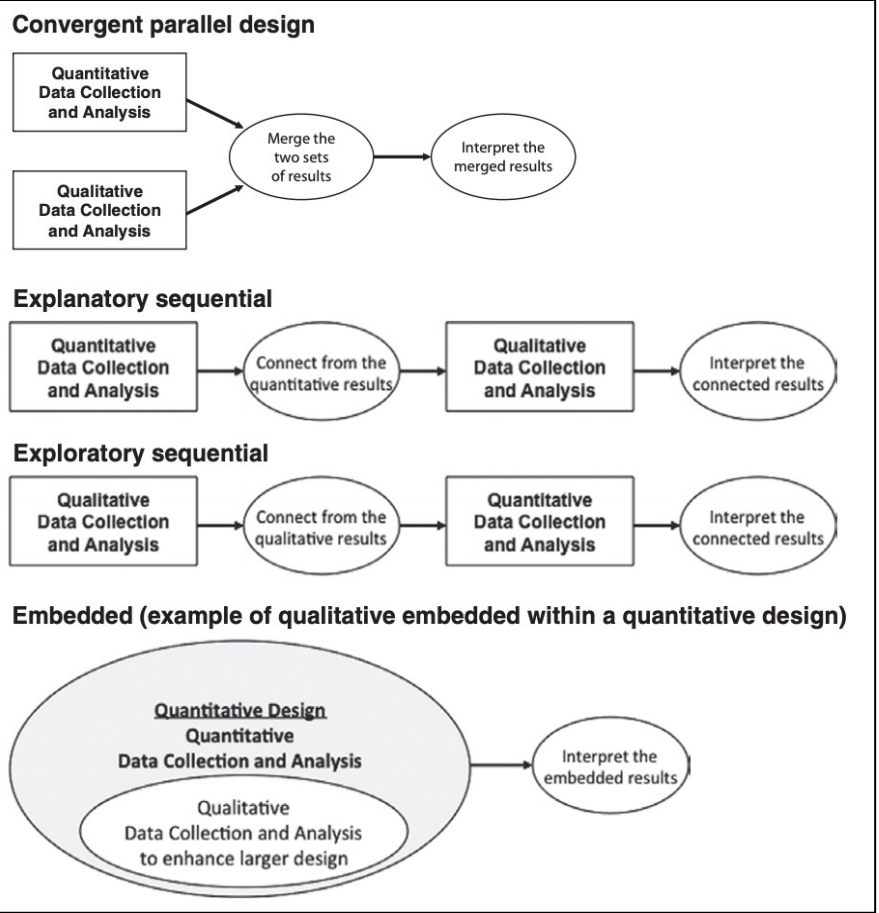
“I have a patient last week who had dementia and was pretty unaware of her situation...she had acute cholecystitis and was not a surgical candidate...and so in that scenario I used palliative care consult for lots of different reasons...help with goals of care...as well as kind of symptom management...helping to set limits...it was really helpful to have a team I think for the family to help with all those complex decision-making.” [H10, F]



Qualitative research and hybrid trials offer opportunities to enhance knowledge translation from PCTs

- Determine whether intervention delivered as intended, why or why not
- Understand why an efficacious intervention was or was not effective
- Forecast patterns of heterogeneity to inform subgroup analyses
- Richly describe implementation context at multiple levels
- Inform decision to discontinue a comparator arm

	Hybrid Type 1	Hybrid Type 2	Hybrid Type 3
Primary aim	Determine effectiveness of an intervention Understand context of implementation	Determine effectiveness of an intervention Determine feasibility and/or potential impact of an implementation strategy	Determine impact of an implementation strategy Assess clinical outcomes associated with implementation
Implementation aim	Secondary aim	Co-Primary aim	Primary aim



Reflections from first PCT in palliative care

- Stakeholder buy-in and input from all implementation roles is key for conducting a successful PCT
- Predictive enrichment of target population benefits all stakeholders and evidence-generation
- Fully embedded screening and enrollment procedures mitigate selection biases and clinician burden
- Broad secondary outcomes needed to tell a more complete story about real-world study impacts
- Intentional, embedded qualitative studies provide rich insight for interpretation of trial findings
- Implementation challenges are guaranteed; prepare to be nimble (form vs function)

Palliative Connect Trial

R01AG073384 NCT05502861

Hybrid type 1 effectiveness-implementation trial comparing usual care vs active choice nudge for clinicians to provide primary or specialist palliative care among hospitalized adults at high risk of death within six months.



	Nov '23	+15wks	+30wks	+45wks	+60wks	+75wks	+90wks
1	control	treatment	treatment	treatment	treatment	treatment	treatment
2	control	control	treatment	treatment	treatment	treatment	treatment
3	control	control	control	treatment	treatment	treatment	treatment
4	control	control	control	control	treatment	treatment	treatment
5	control	control	control	control	control	treatment	treatment
6	control	control	control	control	control	control	treatment

Embedded EHR Screening and Enrollment

- Machine learning prognostic model integrated into EHR
- Eligibility: age ≥ 18 yrs + predicted 6-month mortality risk $\geq 40\%$
- Projected N=16,000 eligible encounters
- Enrollment ~ 7 am on 2nd full hospital day

Embedded Intervention and Data Collection

- Nudge delivered via BPA upon chart open (clinician role targeted)
- Primary outcome hospital-free days through 6 months
- Secondary outcomes: PC processes of care, economic, and clinical
- Automated PROs among random subset via digital research platform

ⓘ This patient is likely to benefit from palliative care based on their diagnoses, labs, and age.

To improve patient and family quality of life, please address palliative care needs:

- Pain and symptoms
- Psychosocial needs
- Goals of care/Advance care planning
- Cultural and spiritual needs

[Point of Care Tip Sheet - Palliative Care](#)

ⓘ Select Preferred Option

Form vs Function in Palliative Connect trial implementation

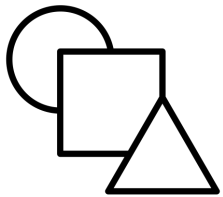
Core Functions and Forms of Complex Health Interventions: a Patient-Centered Medical Home Illustration

Mónica Perez Jolles, PhD, MA¹, Rebecca Lengnick-Hall, MSSW, MPAff¹, and Brian S. Mittman, PhD²



Core functions are an intervention's fundamental purposes to reach intended goals. Fidelity assessed at this level.

Nudge received by clinician(s) primarily responsible for patient's inpatient medical decision-making



Forms are the strategies used to meet each of an intervention's core functions. Customize or tailor to local context and population.

Tailored nudge delivery to local hospital culture for designating primary inpatient clinician team roles in the EHR

It takes a village!



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Project Manager



Brian Bayes, MS, MBBI
Data Manager



Corinne Merlino, BS
Research Coordinator



Casey Whitman, MS
Data Analyst



Michael Harhay, PhD
CRT Methodologist and Statistician



Colin Wollack, MS
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Judy Shea, PhD

Fan Li, PhD

Norma Coe, PhD

Susan Regli, PhD



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Questions?